

# Advantages

by Alinta Energy

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Autumn 2020



alintaenergy



# Introducing our Community Development Program

We're happy to announce that we've just launched a Community Development Program, designed to make a positive and lasting contribution across communities within Australia. We've committed to contribute up to \$500,000 every year for the next five years; that's up to \$2.5 million donated to great organisations and projects that are striving to better their communities.

We're looking to work with partners and projects that demonstrate positive impacts within the areas of social disadvantage or environmental sustainability.

There are three ways our Community Development Program will contribute back each year:

## 1. Community Partnerships

Up to \$250,000 – half of the annual funds – will be donated to national organisations that we recognise as doing amazing work in supporting communities across Australia. These three organisations are:

### The Salvation Army Australia

As one of the biggest charities in Australia, they're focused on supporting those who are experiencing hardship and injustice, as well as many national causes such as homelessness or disaster and emergency support.

### Foodbank

The largest provider of vital food and groceries to over 2,600 food relief charities around Australia. They work with the entire food and grocery sector including farmers, wholesalers, manufacturers and retailers to address the pressing issue of food waste and the redistribution of this to families in need.

### Conservation Volunteers Australia

An Australian organisation that engages volunteers from around the country to participate in their coordinated environmental conservation, which exists to strengthen the health of communities and ecosystems for mutual benefit.

## 2. Community Donations

Each year, we'll distribute \$50,000 between our power generation facilities across the country so they can support positive activities within their local communities.

## 3. Community Grants

The remaining \$200,000 per year will be offered to grass roots organisations and any projects that will have a positive impact on either social disadvantage or environmental sustainability.

We're opening our grant for any registered local not-for-profit organisations to apply for up to \$20,000 to assist with the completion of their project. If you're interested in applying, or know someone else who may benefit from applying, you can submit a grant application form at any time at [alintaenergy.com.au/community-grants](https://alintaenergy.com.au/community-grants)

Our selection process occurs every six months, with our first-round closing on the 30th April 2020. Any applications received after April will be considered during our second selection period. For more information about the grant application process or about the Community Development Program, visit [alintaenergy.com.au/community-grants](https://alintaenergy.com.au/community-grants)

## Have you registered for MyAccount?

### With MyAccount you can:

- Manage your energy bills and payments
- Set up automated direct debit payments
- Review your energy usage and history
- Access to Alinta Energy Rewards

To register visit [alintaenergy.com.au/myaccount](https://alintaenergy.com.au/myaccount)

## Hassle free payment options

You can choose to pay your bill by:

### Quarterly direct debit

The total amount of your Alinta Energy bill is paid automatically from your nominated bank account or credit card quarterly. Set up direct debit easily via [alintaenergy.com.au/myaccount](https://alintaenergy.com.au/myaccount)

# We're multi-awarding winning – thanks to you!

We're proud to have been awarded another Canstar Blue win for the most satisfied electricity customers in Queensland – making it our third win in a row! In 2017, 2018 and now 2019, our customers gave us 5-star ratings straight across the board for factors like value for money, customer service, focus on environmental sustainability and overall satisfaction.

In South Australia, we're celebrating a first win for the same award as our customers ranked us as number one for their overall satisfaction.

We've also continued to receive impressive ratings from our customers in New South Wales and Victoria, who are happy with our best value deals and service.

These new awards have joined our most recent win in 2019 for the most satisfied customers for small business electricity in Australia.

Thanks to all our customers for supporting us!



## Chicken Cauliflower Fried Rice

Sneak in an extra serve of veggies, with a new take on the classic fried rice. Take out the chicken and serve it as a tasty side dish, or top with hot sauce to keep yourself toasty as the colder weather rolls in.

### Ingredients

- 1 medium head of cauliflower
- 3 teaspoons sesame oil
- 2 large eggs, lightly beaten
- 3 cloves garlic, minced
- ½ teaspoon ginger, minced
- 2 chicken breasts, diced and seasoned
- 1 ½ cups frozen mixed peas, corn and carrots, thawed
- ¼ cup spring onion, thinly sliced
- 2 tablespoons soy sauce

### Directions

1. Remove cauliflower stem and slice the head into large portions. Working in batches, grate or pulse in a food processor until cauliflower resembles a coarse, rice-like texture.
2. Heat 1 teaspoon of sesame oil in a pan on medium-high heat. Add eggs and quickly scramble. When cooked, transfer eggs to a plate and set aside.
3. Heat remaining 2 teaspoons of sesame oil. Add garlic and ginger and fry until fragrant. Add chicken and cook until nearly done. Add peas, corn and carrots, and cauliflower rice. Stir-fry until vegetables are tender.
4. Fold cooked eggs back into the mixture, then stir in soy sauce and season with salt and pepper to taste. Garnish with chopped green onions and serve.

### Credit Card

By MasterCard, VISA or American Express card, either at [alintaenergy.com.au/paymybill](http://alintaenergy.com.au/paymybill) or by calling us on **133 702**.

### BPAY

Pay your bill with internet or phone banking. Alinta Energy biller code: **168 930**. You can find your BPAY reference on your bill

### Bill smoothing

Your total annual account is split into 12 equal monthly payments, which is then automatically deducted from your nominated bank account or credit card each month.

Call our team on **133 702**, and select option 4 if you would like to discuss your payment options. For more ways to pay, visit [alintaenergy.com.au/paymentoptions](http://alintaenergy.com.au/paymentoptions)

# People power

Every one of our employees plays an important part in our ongoing commitment to providing exceptional service to our customers.



**Darren Pace,**  
Manager for Strategy and Planning

## Tell us about what you do?

My role is to look for new business opportunities that could help grow Alinta Energy and to plan new, strategic ways to bring better energy solutions to all our customers across Australia.

## What do you enjoy most about your role and working for Alinta Energy?

I enjoy working with talented and energetic people every day. It's wonderful to be surrounded by people who are passionate about providing our customers with affordable and great value products, and the best possible service.

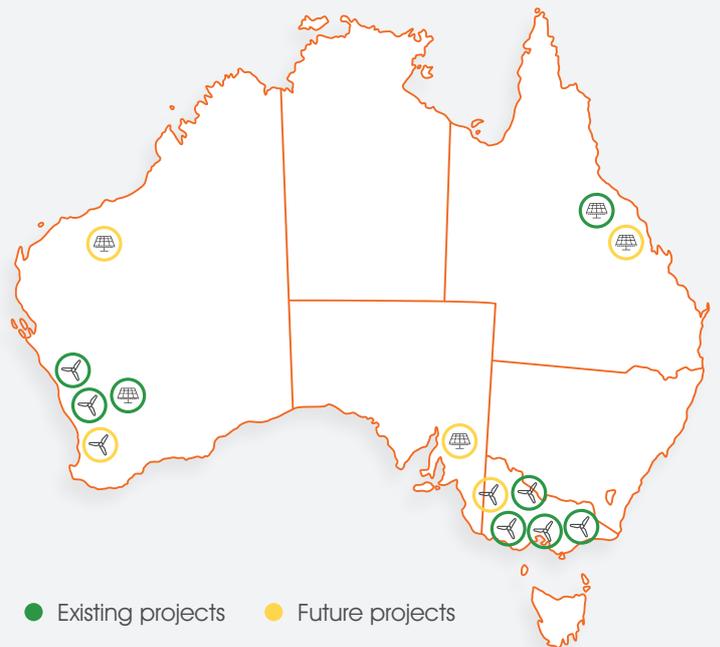
## What is something you love doing on the weekends?

I like to get out and about with my friends, whether its music festivals, cycling, running or a Saturday night out. Sunday's are usually reserved for resting and recovering, so I can be prepared for a busy week.

# Renewing our sustainability goals

For the past couple of years, we've been working towards our 2020 sustainability goal of supporting 1,000MW of renewable energy generation across Australia and we are proud to say that we've already made it. So, to kick start the new decade, we're turning our attention to a new renewable energy target; 1,500MW by 2025 – and we're well on the way there!

We've got new, innovative and clean energy projects in the pipeline that are due for completion soon. One we're very proud of is the Yandin Wind Farm, which is due to start turning in the next few months. Yandin is the largest wind farm in Western Australia, with 51 turbines scattered across the Dandaragan region and co-existing with the local farming industry. Soon, it will be supplying electricity for up to 200,000 Aussie homes every year.



Interested in finding out more? Our latest Sustainability Report has all the details at [alintaenergy.com.au/sustainability](https://alintaenergy.com.au/sustainability)

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## Need to contact us

Feedback and Enquiries: Visit [alintaenergy.com.au](https://alintaenergy.com.au) or call **133 702** 8am – 9pm weekdays and 9am – 6pm on Saturdays

