

Advantages

by Alinta Energy

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Winter 2020



alintaenergy



Support available if you need

State governments, welfare agencies and the Australian Tax Office have introduced support measures to further assist those who have been financially impacted by the COVID-19 pandemic. For example, for those who have been working from home, the ATO announced a simplified method of calculating deductions for running expenses (e.g. heating, cooling, internet, etc.). It may be worth checking the ato.gov.au website to see if that applies to you.

And remember, if you're experiencing any issues or challenges with paying your next bill, we've broadened the support on offer, and we'll ensure you stay connected. To see how we can help, visit alintaenergy.com.au/covid.

Have you registered for MyAccount?

With MyAccount you can:

- Manage your energy bills and payments
- Set up automated direct debit payments
- Review your energy usage and history
- Access to Alinta Energy Rewards

To register visit alintaenergy.com.au/myaccount

Tips to reduce your next energy bill

We understand that everyone has been spending more time at home these past few months, and now that winter is here, you may find your household energy usage is increasing. We want to help take the edge off some of your winter bills, so we've got a few tips to help you focus on only using the energy you need.

- ✓ Open your curtains during the day so your home can soak up the sun's warmth. Make sure to close them as soon as the sun starts to set, to keep the heat trapped inside. Sunlight will also do wonders for your health and wellbeing.
- ✓ Turn off your devices and appliances when they're not in use, rather than leaving them on stand-by. Better yet, make sure to switch them off at the power point.
- ✓ If you do want to turn on your heater, set it to 20°C maximum and only heat the room you're using. Remember to shut the doors and windows to keep the heat contained.
- ✓ Make sure you have a full load in your dishwasher or washing machine before turning it on. If your machine has one, use an 'eco' mode, which will clean using colder water and less time.
- ✓ If you're not planning on using your pool throughout winter, turn the temperature down or off completely and adjust your filter settings so it only runs for 2-4 hours a day.
- ✓ Whilst second fridges are handy to keep drinks cool in the summer, you can save energy by emptying yours out and switching it off until next summer.
- ✓ Lower the temperature of your water heater to 60°C – you won't feel a difference during your showers! If your system has one, set the timer so you're not heating water in the middle of the night when you won't need it.

Hassle free payment options

You can choose to pay your bill by:

Quarterly direct debit

The total amount of your Alinta Energy bill is paid automatically from your nominated bank account or credit card quarterly. Set up direct debit easily via alintaenergy.com.au/myaccount

Reward yourself with great savings

We know that it's important to be thinking about saving where we can, but if your online shopping cravings are still kicking, then make sure you take advantage of the discounts available off a range of brands and products through our Rewards Shop.

Working on a new hobby or looking to keep you and your family entertained this winter? Get up to 50% off Sony electronics such as speakers or headphones, or gift cards for brands such as Dymocks, iTunes and EB Games.

Want to make the most out of the fresh air and sunshine? Grab one of our discounted Lorna Jane, New Balance or Rebel Sport gift cards to help you save on the best exercise gear.

Looking to plan something for a future weekend? Save up to 33% on tickets to a range of attractions and theme parks and treat your family to a fun day out.

To explore more great discounts from our Rewards Shop, visit alintaenergy.com.au/rewards-shop.



Beef Stroganoff

Enjoy this classic comfort food recipe to keep you warm and satisfied this winter.

You could serve your stroganoff with rice or pappardelle pasta and make it your own by adding seasonal steamed veggies like broccolini, squash or spinach.

Ingredients

- 750g beef stir-fry strips
- 1 tbs plain flour
- Salt & pepper
- 60g butter
- 2 medium-sized onions, diced
- 500g button mushrooms, sliced
- 1 tbs tomato paste
- 1 tbs Dijon mustard
- 1 cup beef stock
- ½ cup sour cream

Directions

1. Season beef strips with salt and pepper and toss in flour. Heat a deep frying pan to medium heat. Using half of the butter, cook beef strips in batches until browned, then transfer into a bowl and set aside.
2. Increase heat to medium-high and add the remaining butter, onions and mushroom to pan. Cook until golden.
3. Stir in tomato paste and mustard to mushroom mix. Once combined, slowly add beef stock to pan, stirring constantly. Bring mixture to a boil.
4. Return beef to pan, add sour cream and stir until combined. Cook for ten minutes or until meat is cooked through. Serve on your choice of rice, pasta or steamed veggies.



Credit Card

By MasterCard, VISA or American Express card, either at alintaenergy.com.au/paymybill or by calling us on **13 37 02**.

BPAY

Pay your bill with internet or phone banking. Alinta Energy biller code: **168 930**. You can find your BPAY reference on your bill.

Bill smoothing

Your total annual account is split into 12 equal monthly payments, which is then automatically deducted from your nominated bank account or credit card each month.

Call our team on **13 37 02**, and select option 4 if you would like to discuss your payment options. For more ways to pay, visit alintaenergy.com.au/paymentoptions

People power

Every one of our employees plays an important part in our ongoing commitment to providing exceptional service to our customers.



Penny Potter,
Group Safety Manager

Tell us about what you do?

During the current COVID-19 pandemic, Alinta Energy has set up a COVID-19 Response team, which I'm a member of. We're focusing on ensuring all our employees are connected by giving them access to relevant information and ensuring any updates are communicated in a timely manner. We want to ensure everyone has the right resources to assess their home environment and current working arrangements, so they stay safe and are properly ergonomically set up.

What do you enjoy most about your role and working for Alinta Energy?

I find the area of safety fascinating, especially how accidents occur, but more importantly all the aspects associated to stop them occurring. The Alinta Energy team is one of the most diverse and interesting group of people I have ever worked with. Safety within the business is a true priority, with such a diverse risk profile associated with its operations – it keeps me professionally challenged.

What else have you been up to whilst working from home?

My apartment balcony allows me to get outdoors without leaving home, so I try to sit out there for lunch to watch the world go by and enjoy the sun. I've also been doing stretches with my team online twice a week to stay connected with them in a worthwhile way.

Your chance to WIN up to a years' worth of free electricity!*

With many customers having to spend more time at home over the past months, we understand it's been a tough year for energy bills. So we're giving our East Coast customers the chance to take up to a year off from paying their electricity bill!

All you'll need to do is enter at alintaenergy.com.au/yearoff to go into the draw to win. One lucky customer will be chosen from each state (New South Wales, Queensland, South Australia and Victoria) and winners will be drawn on Thursday 3rd September.

*The Promoter is Alinta Energy Retail Sales Pty Ltd, Level 13, Grosvenor Place, 225 George Street, Sydney, NSW 2000. Authorised under NSW Permit No. LTPM/20/05304. The Competition opens at 9:00 (EST) 01/06/2020 and closes at 16:00 (EST) 01/09/2020. Based on an average electricity bill of \$1800 (inc GST). Maximum credit applied will be \$2,500 (inc GST) over 12 months. The total prize pool is valued at a maximum of AU\$10,000 (\$2,500 per Eligible State). The draw will take place by random selection at 10:30 (EST) 03/09/2020. The winners will be notified by email and/or phone by 11/09/2020 and will be published on Alinta Energy's website. For full T&Cs, visit alintaenergy.com.au/yearoff.

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Visit alintaenergy.com.au or call **13 37 02**



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